**CONFIDENTIAL! FOR ANALYSIS PURPOSE ONLY!**

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| **Costumer Complain Form** |
| **Subject: Urgent Complaint Regarding Unauthorized Transaction** |
| **Personal Details:**   * **Full Name:** Budi Santoso * **National ID (KTP):** 3201234567890001 * **Home Address:** Jl. Merdeka No. 45, Jakarta Selatan, 12345, Indonesia. |
| **Complaint Details:** To Whom It May Concern,  My name is Budi Santoso, and my social security number for tax purposes is 987-65-4321. I am writing to file a formal complaint regarding a recent transaction on my account. Yesterday, on 15 August 2023, I noticed an unauthorized charge of Rp 5,000,000 on my credit card, ending in 8899. The full card number is 4111-2222-3333-8899.  This transaction was not made by me. My current bank account (5566778899), should have a much higher balance. I suspect my data has been leaked. I was born on March 15, 1985. My driver's license number is D 1234 XYZ.  Please investigate this matter immediately. You can reach me with this email. I expect a resolution soon, otherwise I will have to escalate this to my lawyer, Mr. Andi Wijaya.  Sincerely, Budi Santoso |